



Ref: Kerala SLBC/ COVID/85/2020

Date: 8th May 2020

To: All Member Banks

16th Advisory - Precautionary measures in Bank Branches in the State of Kerala during the Lockdown period

It is heartening to note the drastic slow down in new cases of COVID in our State, thanks to the collective efforts of all stake holders.

Government of Kerala is taking initiative to bring back Keralites from both within the country and abroad in the wake of the COVID pandemic. Hence it is necessitated that the preventive measures are to be strictly adhered despite flattening of the curve. This Advisory is issued in the above context.

It is very important that we continue to observe all the precautionary measures strictly to prevent spread of the pandemic in the emerging context. We understand that such entrants would be insisted for 14 days Government quarantine/self quarantine. There could be possibility of some of them under self quarantine visiting the Bank Branches without revealing the facts which can pose threat to further spread of pandemic which ultimately can lead to quarantine for entire staff besides requirement of disinfection of branch premises.

In the above circumstances, we issue the following Advisory for the safety of staff and public in general:

1. We reiterate that Banks shall continue to observe all extant precautionary measures/guidelines to prevent spread of the pandemic strictly in letter and spirit to safeguard the interests of the staff by ensuring that sufficient masks, sanitizers and other safety devices are made available and utilised.
2. Queue system should be followed by customers duly adhering to social distancing norms. Wearing of masks by customers visiting branches to be made mandatory. Facilities for hand wash and sanitizers should be provided at the entrance of the branch premises and ensure that customers sanitize themselves before entering inside the

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branch. Maximum of 5 customers only to be allowed inside the banking hall at any point of time. Customers shall maintain social distancing while dealing with branch staff. Customers have to leave the premises immediately after their work is over for facilitating other customers. Branches may strictly follow all precautions as the situation demands.

3. Branch upon observance of any such person in quarantine period visiting the branch shall immediately bring the same to the notice of the concerned authority such as Health Department, DISA, Police personnel etc. and their guidance to be sought for further course of action in the best interests of all.

4. In this emergent situation, Banks may take an appropriate decision in engaging vulnerable categories of staff like pregnant ladies, persons with disabilities, persons having chronic diseases etc. for attending duties.

BREAK THE CHAIN



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